

Member News | December 11, 2007 | Issue #10

QUEST Australia & New Zealand News

Quest ANZ Conference & Exhibitor Showcase

When: Wednesday, March 12, 2008 - Friday, March 14, 2008

Where: Sofitel Wentworth Sydney, AUSTRALIA

Registration: Now open, visit the [Quest ANZ conference website](#)

For more information refer to the [Quest ANZ conference website](#) for more information

Who should be at Quest Australia & New Zealand Conference & Exhibitor Showcase?

Anyone who comes in contact with Oracle JD Edwards World, JD Edwards EnterpriseOne and PeopleSoft Enterprise software:

- C-level executives – CEOs, CFOs, CIOs, CTOs, COOs
- IT and IS directors and managers
- Functional and operational directors and managers
- Project managers
- Team leaders
- IT and technical personnel
- Network and database administrators
- Implementation, infrastructure and e-commerce specialists
- System and business analysts
- Finance, purchasing and accounting personnel
- Human resources personnel
- Supply chain management personnel
- Facilities services personnel
- Every end user in your organization

Why should you be there?

There will be something for you at Quest ANZ Conference & Exhibitor Showcase –take a look at our list of the reasons to join us:

- Networking and establishing year-round connections
- Up-to-date educational content
- One-on-one with Oracle professionals
- Learn about up-to-date products and services by walking the exhibition show floor with exhibitors from around the world, and
- Opportunity to win outstanding prizes

2008 Conference Call For Papers

The Quest Australia & New Zealand Conference Committee invites papers in the following categories:

- PeopleSoft Enterprise
- 3rd Party Software
- JD Edwards EnterpriseOne
- JD Edwards World
- Tools & Technology
- General Business

Download the [Call for Presentation Application Form](#) here.

For a presentation to be considered for the Quest Australia & New Zealand Conference & Exhibitor Showcase, the information requested below must be provided in full.
Please note that a "Customer" who leads the presentation is provided with a free conference registration.

Corporate Promotions Opportunity

Why Participate?

- Maximize your marketing dollar
- Connect with our global user community
- Reach your sales and awareness goals

Quest Australia & New Zealand Users Group presents your company with many unique opportunities to reach PeopleSoft and JD Edwards users, which includes advertising, sponsorship and the Exhibitor Showcase.

We encourage you to review these options and invest your marketing dollars in our 2008 Conference because we believe it is the most effective and efficient method to reach the PeopleSoft and JD Edwards community in the Australia and New Zealand region.

There are three principal ways available to you to be involved:

- Participate as a vendor in the Exhibitor Showcase
- Advertise in the Programme
- Become a sponsor

Don't delay, download the [Corporate Promotion Opportunities brochure](#) today!

Local User Group Meeting Dates

Quest PeopleSoft Sydney **Sydney NSW** questanz@apcaust.com.au

2008 TENTATIVE dates

13th March 2008
13th November 2008

Quest ANZ Conference
Location TBA

EARUG JD Edwards Sydney **Sydney NSW** questanz@apcaust.com.au

2008 TENTATIVE dates

March 13, 2008

May 22, 2008
August 21, 2008
November 20, 2008

Sofitel Wentworth Sydney
61-101 Phillip St
Sydney NSW, Australia 2000
Oracle office North Ryde NSW
Oracle office North Ryde NSW
Oracle office North Ryde NSW

QQRUG **Brisbane QLD** qqrug@hotmail.com
2008 TENTATIVE dates to be announced

SABSUG **Adelaide SA** patur@onkapinga.sa.gov.au

2008 TENTATIVE dates:

12th February 2008
13th May 2008
13th August 2008
14th November 2008

Location TBA
Location TBA
Location TBA
Location TBA

JSUG **Melbourne VIC** srini.vasan@qbe.com

QUEST International User Group News

COLLABORATE 08 Registration is LIVE!

April 13-17, 2007 in Denver, Colo.

Register now for the event of the year. Find out more about COLLABORATE 08 and why you should attend: <http://questdirect.org/QuestDirect/Events/COLLABORATE/>.

Have you used the Enhancement Requests Process?

What is the Enhancement Request Process? The program outlines a process that gives Quest's community a way to submit and discuss their ideas and proposals for enhancement requests to the Oracle products they use.

How does it work? Enhancement requests can be submitted online using the online tool by anyone in the Quest community – members and subscribers. The request will then be reviewed by either a SIG, IUG or PUG on a frequent and ongoing basis, with the help of their Oracle point of contact. It will be the responsibility of this committee to review the request, confirm its status as a true product enhancement, check that it is not already in the system, and follow up with the submitter in the event that no further information is needed. After committee review, and provided the request has passed, the user group leader will open the request to the Quest members for prioritizing.

How can I participate? Submit requests. Your valuable ideas are going to drive Oracle's participation. Secondly, users can view requests that have been opened for Quest members to prioritize. If you're a Quest customer member, you will have the additional privilege of prioritizing the requests – ranking them according to what's most important to you for Oracle to see.

For more information visit the [Enhancement Request link](#).

ORACLE News

Oracle Welcomes More than 42,000 Attendees to Oracle OpenWorld San Francisco

Visit the [Oracle OpenWorld Media Center](#) to access the event's hottest news, presentations, keynote addresses, downloads, and more.

Announcing the 2007 Oracle Excellence Award Winners

The award, co-sponsored by the Oracle Applications User Group (OAUG) and Quest International Users Group (Quest), recognizes organizations for their success in extending the business value of their Oracle applications with Oracle Fusion Middleware as a result of Oracle's Applications Unlimited program. [Click here for more!](#)



Please visit the [Oracle University](#) web page for more details about upcoming programs.

Get Trained By Oracle University

Oracle University has the training expertise and experience to offer the most comprehensive PeopleSoft and JD Edwards training available. Learn About Featured Training, Featured Certification Programs, User Adoption Services and More! [More](#)

View Courses in your Region! Visit your region's website or go to [Oracle University](#) online and use the search box to find courses near you. To make it easier for you to select the right training for your career, Oracle have put together learning paths by product and job role.

Oracle AppCasts

JD Edwards EnterpriseOne AppCasts

To view recent JD Edwards EnterpriseOne AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-jdedwards-enterpriseone.html>

Oracle Announces New Business Accelerator Tool for Oracle's JD Edwards EnterpriseOne

Oracle Business Accelerator Authoring Tool and enhanced Oracle Business Accelerators for Oracle's JD Edwards EnterpriseOne 8.12 are now available. Oracle Business Accelerators are tools, wizards and workflows, specific to industries and product lines, which give Oracle partners the ability to perform rapid, best-practice implementations. [Press Release](#)
[JD Edwards EnterpriseOne AppCasts](#) | [Advisor Webcasts](#) *(Requires Customer Connection Login)*

JD Edwards World AppCasts

To view recent JD Edwards World AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-jdedwards-world.html>

How Customers are Benefiting from the Oracle Insight Program

November 27, 2007 — Live with Cliff

Listen to Group Vice President, Harry Ghuman discuss Oracle's Insight program, how it helps Oracle Sales people understand customers' businesses better, and make them more successful. [Listen](#)

Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please e-mail: worldinfo_us@oracle.com.

[JD Edwards World AppCasts](#) | [Advisor Webcasts](#) *(Requires Customer Connection Login)*

PeopleSoft Enterprise AppCasts

To view recent PeopleSoft Enterprise AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

The importance of Campus Lifecycle Management Solutions to Higher Ed Institutions

November 8, 2007 — Live with Cliff

David Trippe, Principal Solution Consultant tells listeners how Oracle's Campus Lifecycle Management Solutions can significantly help reduce a University's second largest expense line- management of its assets. [Listen](#)

Qualcomm Receives Value from Fusion Technologies

November 8, 2007 — Live with Cliff

Qualcomm's CIO, Norm Fjeldheim, discusses with Cliff how his company is preparing for IT growth, how using Fusion technologies like SOA is cutting development costs and how Oracle's Identity Management solution is improving security, and his thoughts around Fusion applications. [Listen](#)

Antenna Software and Oracle Announce Mobile Solution for Oracle's PeopleSoft Enterprise CRM

Developed on the Antenna Mobility Platform (AMP), AMPower SALES is the first out-of-the-box mobile CRM solution designed specifically to enhance and extend PeopleSoft Enterprise CRM business processes for mobile sales organizations using BlackBerry, Palm or Windows Mobile devices. [Press Release](#) | [More](#)

Oracle Enterprise Manager 10g Delivers Unique New Capabilities for Top-Down Application Management

New enhancements deliver a broad range of capabilities across the application lifecycle for custom and SOA-based applications and pre-packaged applications. [Press Release](#) | [More PeopleSoft Enterprise AppCasts](#) | [Advisor Webcasts](#) (*Requires MetaLink Login*)

Critical Patch Update

The [Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, Oracle provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

October 2007 [click here to read more](#)

The next Critical Patch Update release dates are:

- January 15, 2008
- April 15, 2008
- July 15, 2008

Adviser Webcast Program

Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Oracle support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere. For more information [click here](#)

Note: To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

Registration Information

Accessing Advisor Webcasts has never been easier. Oracles new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access Oracles updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of Oracles upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

Oracle looks forward to seeing you attend one of the upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, Oracle have scaled the session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as Oracle continue to add additional sessions. As always, Oracle encourages your feedback for topics or program suggestions.

From the Board of Management of Quest Australia & New Zealand Users Group, we wish you a Merry Christmas and a Happy New Year.

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