



**User2User**  
networking with value

## Member News | November 13, 2007 | Issue # 9

### QUEST Australia & New Zealand News

#### Quest ANZ Conference & Exhibitor Showcase

**When:** Wednesday, March 12, 2008 - Friday, March 14, 2008

**Where:** Sofitel Wentworth Sydney, AUSTRALIA

*Delegate Registration – opens early December* [Refer to the Quest ANZ conference website for more information](#)

#### **Who should be at Quest Australia & New Zealand Conference & Exhibitor Showcase?**

Anyone who comes in contact with Oracle JD Edwards World, JD Edwards EnterpriseOne and PeopleSoft Enterprise software:

- C-level executives – CEOs, CFOs, CIOs, CTOs, COOs
- IT and IS directors and managers
- Functional and operational directors and managers
- Project managers
- Team leaders
- IT and technical personnel
- Network and database administrators
- Implementation, infrastructure and e-commerce specialists
- System and business analysts
- Finance, purchasing and accounting personnel
- Human resources personnel
- Supply chain management personnel
- Facilities services personnel
- Every end user in your organization

#### **Why should you be there?**

There will be something for you at Quest ANZ Conference & Exhibitor Showcase –take a look at our list of the reasons to join us:

- Networking and establishing year-round connections
- Up-to-date educational content
- One-on-one with Oracle professionals
- Learn about up-to-date products and services by walking the exhibition show floor with exhibitors from around the world, and
- Opportunity to win outstanding prizes

#### **2008 Conference Call For Papers**

The Quest Australia & New Zealand Conference Committee invites papers in the following categories:

- PeopleSoft Enterprise
- 3<sup>rd</sup> Party Software
- JD Edwards EnterpriseOne
- JD Edwards World
- Tools & Technology
- General Business

Quest ANZ User Group Inc  
Secretariat: Conference Action Pty Ltd.  
Main Contact: Rebecca Lascelles  
PO Box 576 | Crows Nest NSW | Australia 1585  
P: 9431 8676 | F: 9431 8677 | Email: [questanz@apcaust.com.au](mailto:questanz@apcaust.com.au)

Download the [Call for Presentation Application Form](#) here.

For a presentation to be considered for the Quest Australia & New Zealand Conference & Exhibitor Showcase, the information requested below must be provided in full.

*Please note that a "Customer" who leads the presentation is provided with a free conference registration.*

#### **Deadline**

For a presentation to be considered for the 2008 Quest ANZ Conference, return a completed submission form along with your presentation abstract no later than **Friday, December 7, 2007**

#### **Local User Group Meeting Dates**

**Quest PeopleSoft Sydney**                      **Sydney NSW**                      [questanz@apcaust.com.au](mailto:questanz@apcaust.com.au)  
22<sup>nd</sup> November 2007      Fusion Middleware Unravelled  
Australian Graduate School of Management  
No. 1 O'Connell Street, SYDNEY NSW 2000

#### **2008 TENTATIVE dates**

13 <sup>th</sup> March 2008	Quest ANZ Conference
22 <sup>nd</sup> May 2008	Location TBA
21 <sup>st</sup> August 2008	Location TBA
20 <sup>th</sup> November 2008	Location TBA

**QQRUG**                      **Brisbane QLD**                      [qqrug@hotmail.com](mailto:qqrug@hotmail.com)  
Friday, 16<sup>th</sup> November 2007 at 3:00 p.m.

**SABSUG**                      **Adelaide SA**                      [SFee@JigsawServices.com.au](mailto:SFee@JigsawServices.com.au)

#### **2008 TENTATIVE dates:**

12 <sup>th</sup> February 2008	Location TBA
13 <sup>th</sup> May 2008	Location TBA
12 <sup>th</sup> August 2008	Location TBA
14 <sup>th</sup> November 2008	Location TBA

**JSUG**                      **Melbourne VIC**                      [srini.vasan@qbe.com](mailto:srini.vasan@qbe.com)  
**QANZLUG**                      **Auckland NZ**                      [Joanne.Schaffoener@airnz.co.nz](mailto:Joanne.Schaffoener@airnz.co.nz)

#### **QUEST International User Group News**

#### **COLLABORATE 08 Registration is LIVE!**

**April 13-17, 2007 in Denver, Colo.**

Register now for the event of the year. Find out more about COLLABORATE 08 and why you should attend: <http://questdirect.org/QuestDirect/Events/COLLABORATE/>.

#### **Quest Survey – Microsoft Vista Adoption**

Quest is gathering data on where Oracle customers are with the adoption of Microsoft Vista. Please take a few minutes to let us know what your plans are regarding implementation of Microsoft's Vista. Please click here for the survey:

<http://vovici.com/wsb.dll/s/2420g2e022>.

## Have you used the Enhancement Requests Process?

**What is the Enhancement Request Process?** The program outlines a process that gives Quest's community a way to submit and discuss their ideas and proposals for enhancement requests to the Oracle products they use.

**How does it work?** Enhancement requests can be submitted online using the online tool by anyone in the Quest community – members and subscribers. The request will then be reviewed by either a SIG, IUG or PUG on a frequent and ongoing basis, with the help of their Oracle point of contact. It will be the responsibility of this committee to review the request, confirm its status as a true product enhancement, check that it is not already in the system, and follow up with the submitter in the event that no further information is needed. After committee review, and provided the request has passed, the user group leader will open the request to the Quest members for prioritizing.

**How can I participate?** Submit requests. Your valuable ideas are going to drive Oracle's participation. Secondly, users can view requests that have been opened for Quest members to prioritize. If you're a Quest customer member, you will have the additional privilege of prioritizing the requests – ranking them according to what's most important to you for Oracle to see.

For more information visit the [Enhancement Request link](#).

## ORACLE News

### Better Support for Oracle Applications with Fusion Middleware

Are you using Oracle Applications today? Oracle is working to better serve their Applications customers with Fusion Middleware and would like your input. Results of this Fusion Middleware awareness survey will help Oracle improve integration and certification of Oracle Applications with Fusion Middleware.

As a token of Oracle's appreciation, you can download Oracle's Return on Investment (ROI) calculator for Service-Oriented Architecture (SOA) projects that may involve Oracle Applications. Download the ROI calculator and give Oracle your input by clicking here: [http://www.oracle.com/webapps/dialogue/dlqpage.jsp?p\\_dlg\\_id=5964824&src=5634324&Act=72](http://www.oracle.com/webapps/dialogue/dlqpage.jsp?p_dlg_id=5964824&src=5634324&Act=72).

### Events

#### Executive Briefing - Driving Profitable Customer Relationships

November 20, 2007 - Sydney [For more information click here!](#)

November 21, 2007 - Melbourne [For more information click here!](#)

November 23, 2007 – New Zealand [For more information click here!](#)

#### Oracle Technology Breakfast

November 22, 2007 – Perth [For more information click here!](#)

November 28, 2007 – Melbourne [For more information click here!](#)

November 29, 2007 – Sydney [For more information click here!](#)

### Oracle Buys Enterprise Role Management Leader Bridgestream

Oracle has acquired Bridgestream, Inc., a leading provider of Enterprise Role Management software. By adding Bridgestream's leading role discovery, definition and management capabilities to Oracle's widely adopted access management and user provisioning solutions, Oracle provides the most comprehensive and feature-rich identity management solution. [For more information click here](#)

## Web 2.0 for the Enterprise

Web 2.0 in the enterprise enables people to create linkages, make connections, and communicate in real time in easy-to-use, intuitive ways. Tools like discussion forums, blogs and wikis let users fully participate, make connections, and work together, even in different geographics and time zones. [For more information click here.](#)

## Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please e-mail: [worldinfo\\_us@oracle.com](mailto:worldinfo_us@oracle.com).



Please visit the [Oracle University](#) web page for more details about upcoming programs.

## Get Trained By Oracle University

Oracle University has the training expertise and experience to offer the most comprehensive PeopleSoft and JD Edwards training available. Learn About Featured Training, Featured Certification Programs, User Adoption Services and More! [More](#)  
View Courses in your Region! Visit your region's website or go to [Oracle University](#) online and use the search box to find courses near you. To make it easier for you to select the right training for your career, Oracle have put together learning paths by product and job role.

## Oracle AppCasts

### JD Edwards EnterpriseOne AppCasts

To view recent JD Edwards EnterpriseOne AppCasts please visit the below link  
<http://www.oracle.com/applications/podcasts-idedwards-enterpriseone.html>

## Oracle Recognized for Offering High Vertical Specialization Capabilities for Small and Medium Businesses by Leading Independent Research Firm

Forrester Research recognized Oracle Applications as providing high vertical specialization capabilities for small and medium businesses. In particular, Oracle received high marks for providing vertical specialization capabilities within the public sector, financial services, utilities/telecom and retail/wholesale industries. [Press Release](#)

### JD Edwards World AppCasts

To view recent JD Edwards World AppCasts please visit the below link  
<http://www.oracle.com/applications/podcasts-jdedwards-world.html>

## JD Edwards World 9.1 Release Update

Listen to John Schiff, Vice President and General Manager, JD Edwards World, discuss the 9.1 customer uptake, release updates, as well as a preview into what's upcoming. [Listen](#)

## Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please e-mail: [worldinfo\\_us@oracle.com](mailto:worldinfo_us@oracle.com).

## PeopleSoft Enterprise AppCasts

To view recent PeopleSoft Enterprise AppCasts please visit the below link  
<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

### Preview of PeopleSoft's Presence at Open World 2007

Doris Wong, Vice President and General Manager, PeopleSoft Enterprise highlights some key PeopleSoft product sessions and other opportunities for PeopleSoft customers to learn more about their products at Oracle OpenWorld 2007. [Listen](#)

### PeopleSoft Customer Gives User Perspective and the Benefits of Joining a Regional User Group

Tim Johnson, Portal and Web Systems Administrator in the Internet Services Department of Herff Jones, Inc. and the Ohio PeopleSoft JD Edwards Regional User Group President, discusses how pleased he is that PeopleSoft releases are continuing thanks to Applications Unlimited, and the benefits Quest can offer as a communication tool between customers and Oracle. [Listen](#)

### Critical Patch Update

The [Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, Oracle provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

October 2007 [click here to read more](#)

The next Critical Patch Update release dates are:

- January 15, 2008
- April 15, 2008
- July 15, 2008

### Adviser Webcast Program

#### Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Oracle support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere. For more information [click here](#)

**Note:** To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

#### Registration Information

Accessing Advisor Webcasts has never been easier. Oracles new Advisor Webcast program

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features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access Oracles updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of Oracles upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

Oracle looks forward to seeing you attend one of the upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, Oracle have scaled the session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as Oracle continue to add additional sessions. As always, Oracle encourage [your feedback](#) for topics or program suggestions.

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